

Organic Vision Website Privacy

This Website Privacy/Cookie Notice describes how Organic Vision Limited (hereinafter “**Organic Vision**”) uses personal data collected or received from visitors (“**Visitors**”) of this website (“**Website**”). It also describes how we use personal data collected when you register as a Distributor (“**Distributor**”). It describes how we collect or receive your personal data, the types of personal data we process, how we use, share and protect these data, how long we retain these data, your rights with respect to the processing of your personal data, and how you can contact us about our privacy practices.

1. How We Collect or Receive Personal Data from You When You Visit the Website

Organic Vision collects personal data from you through your use of the Website in various ways.

You may choose to submit your personal data and other information to us through various communication channels provided on the “Contact Us” webpage of the Website, for example, e-mail addresses, telephone numbers or online forms.

Where we ask you to provide us with your personal data, we will indicate whether providing the personal data is a statutory or contractual requirement, or a requirement necessary to enter into and/or facilitating a contract, as well as whether you are obliged to provide the personal data and of the possible consequences of a failure to provide the personal data.

We also use cookies or similar technologies that collect certain Website usage information when you access, view and use the Website. A cookie is a data file placed on a computer or mobile device when it is used to visit websites. We do not enable third parties to place cookies on your device. As long as you do not log on to our services, your data is anonymous and we cannot link any provided information to you.

You may disable cookies in your browser’s settings (e.g., under the “Preferences” or “Internet Options” features of your browser). Note, however, that some features of the Website may not function properly if you disable the use of cookies.

1.1 The Types of Personal Data We Collect from Visitors

Through the cookies listed above under the section “How We Collect or Receive Personal Data from You” we collect information regarding your website usage, IP-address, browser type and operating system. Also, in order to process your online purchases, we may collect your payment information and information relating to your product preferences and purchasing behaviour.

In addition, through the communications channels made available on the Website’s “Contact Us” webpage, we collect your contact details, such as your name, and email address. You may also voluntarily provide other data that is related to you in connection with your inquiries or comments. We encourage you, however, to provide no more personal data relating to you than is necessary in order for us to provide an appropriate response to your inquiries or comments.

1.2 The Types of Personal Data We Collect from Distributors

If you are registering as a Distributor directly with Organic Vision, we collect the following personal data from you:

- Contact information (e.g., name, email address, phone number, and postal address);
- Date of birth;
- Login information (distributor code, password);
- Purchasing history;
- Payment information (such as credit or debit card number and expiry date);
- Communication preferences.

In addition, when you communicate with us through various communications channels, we collect your contact details, such as your name, email address, address, and telephone number. You may also voluntarily provide other data that is related to you in connection with your inquiries or comments. We encourage you, however, to provide no more personal data relating to you than is necessary in order for us to provide an appropriate response to your inquiries or comments.

We may collect other types of personal data in exceptional circumstances only. If we do need to process additional types of personal data about you, we will make sure that you are informed about the processing of your personal data and that there is a valid legal basis for doing so (e.g. your consent).

2. How We Process the Personal Data We Collect from Customers

We only process your personal data to the extent it is necessary (i) for the performance of your agreement with us or in order to take steps at your request prior to entering into an agreement with us; (ii) to comply with our legal obligations; or (iii) for the purpose of our legitimate interests, including operating, evaluating and improving our services; preventing and protecting us and others against fraud, unauthorized transactions, claims and other liabilities; and ensuring compliance with company policies and industry standards. Processing customer's personal data for internal administrative purposes is typically also considered a legitimate interest. As required under law, we have carefully balanced our legitimate business interests against your data protection rights.

In particular, we process the personal data we obtain about you to:

- Manage your registration as a Distributor;
- Create and manage your online account;
- Address your comments or inquiries;
- Process your orders of products or services;
- Communicate with you (for customer support such as responding to enquiries and requests, and marketing purposes (see section 4));
- Designing and implementing bonuses, strategies and policies;
- Bring you in contact with your Enroller (including providing your name, address, telephone number or e-mail address, purchases and purchasing history to your Enroller);
- Operate, evaluate and improve our services and facilitate your use of our websites;
- Perform accounting, auditing, billing and collection activities; and
- Comply with applicable legal requirements, industry standards and our policies.

3. How We Share Personal Data

Organic Vision does not sell, rent or trade your personal data. Organic Vision does share your personal data with:

- Entities within Organic Vision to whom it is reasonably necessary or desirable for Organic Vision to disclose personal data;
- Organic Vision Distributors, to allow communication regarding product advice, ordering advice, product information for the products that you order from Organic Vision;
- Processors who provide us with Infrastructure- or Platform- or Software-as-a-Service solutions, software development services, information system maintenance services, record management services or marketing services within, or outside the European Economic Area (“EEA”);
- Any agents, contractors or third party such as subsidiaries, auditors, lawyers, medical professionals, trustees, insurance companies, their assignee, agent or consultant; who provide administration, promotion, printing, publishing and other services to Organic Vision; and
- Government authorities or other third parties, if required by law or reasonably necessary to protect the rights, property and safety of others or ourselves.

4. Marketing

We may use Personal Data for marketing and promotional purposes. Some examples including sending or showing you updates on latest news, promotions, company events or other activities. This may be done by telephone, online (including by email or through your mobile device) and, as appropriate and where required, we will ask you for your consent, or otherwise provide you with the opportunity to choose not to receive marketing, at the time we collect your data.

5. How We Protect Personal Data

We maintain appropriate technical and organizational security safeguards designed to protect the personal data we process against accidental, unlawful or unauthorized destruction, loss, alteration, access, disclosure or use.

All Personal Data we collect about you is stored on our or our subcontractors’ secure servers. We comply with our security policies and standards when accessing or using this information and restrict access to your Personal Data to those persons who need to use it for the purpose(s) for which it was collected. You are responsible for keeping any information that we send to you confidential and for complying with any other security procedures that we notify you of. In particular, where we have given you (or where you have chosen) a password which enables you to access certain parts of our website or mobile applications, we ask you not to share a password with anyone.

6. How Long We Retain Personal Data

We store personal data only for as long as necessary to fulfil the purposes for which we collect the data (see above under “**How We Use the Personal Data We Collect**”), except if required otherwise by law.

7. Links to Other Websites

The Website may contain links to websites maintained by third parties, whose information and privacy practices are different than ours. We are not responsible or liable for the information or privacy practices employed by such third parties. We encourage you to read the privacy statements of all third party websites before using such websites or submitting any personal data or any other information on or through such websites.

8. Updates to the Website Privacy Notice

Organic Vision reserves the right to change this Website Privacy Notice at any time. If we change this Website Privacy Notice, we will update the effective date and such changes will be effective upon posting. We encourage you to review the Website Privacy Notice regularly.

9. Your Rights

Your rights under applicable law may include **access** to the personal data we process about you, the right to have such personal data **corrected** or **erased**, the right to **restrict the processing** of your personal data, as well as the right to **data portability**. Where we have obtained your consent for the processing of your personal data, you have the right to **withdraw your consent** at any time. This will not affect the lawfulness of the processing that has happened based on your consent prior to the withdrawal. To exercise these rights, you should make a written request using our contact details set out below. If you are not satisfied with the way we handle your request, you may lodge a complaint with a supervisory authority.

You also have the right to object, at any time, to the processing of your personal data which is based on Organic Vision's legitimate interests. Where we process your personal data for direct marketing purposes, you have the right to object at any time to such processing, including for profiling purposes to the extent that it is related to direct marketing. If you object to processing for direct marketing purposes, we will no longer process your personal data for such purposes.

10. Contacting Us

Email: enquiry@organicvision.net

Telephone: +852 2191 9991

Address: Unit 813, 8/F, Tower 2, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Kowloon, Hong Kong

*Note: In the event of any discrepancy in respect of meaning between different language versions and the English Version of Organic Vision Website Privacy, the English Version shall prevail.